

# Capabilities Statement

## People. Process. Technology.

### ***Our Federal Government Experience***

US Agency for International Development (USAID):  
Washington Learning Center IT Training Services LMS  
Data Administration, 2016-2019 - \$5MM

US Agency for International Development (USAID):  
Global Health/ Child Blindness Program Grants  
Management; MEL Implementation, 2018-2023 -  
\$17MM

US Department of Labor (USDOL): OASAM: Mailroom  
Operations and Digital Services, 2016-2021- \$4MM

US Environmental Protection Agency (USEPA): Science  
Advisory Board; Conference/ Online Meeting support  
for FAR Compliance (8(a) JV), 2017-2021- \$3MM

### ***We provided subject matter expertise to several agencies:***

US Department of Health and Human Services (HHS)  
PSC – Program Management

National Institutes of Health (NIH) - Technical Lead,  
team recipient of *2014 Presidential GreenGov* award for  
*Green Innovation* development of online *Substances of  
Concern* application

Defense Advanced Research Programs Agency  
(formerly DARPA) – SBIR Phase II Performance Testing  
and Data Validation; Technology Innovation

FEMA - Emergency Preparedness Toolkit Development

USEPA NIEHS – IT Modernization review of Health and  
Safety Program

**DigitalGovX** provides a range of digital services to support federal agencies, health care, and civilian sectors. An SBA-accredited 8(a) woman-owned small business, small business, we offer premium professional expertise by high-caliber personnel, successful in delivery of digital services, related to training and development, program operations, health systems, grants implementation and facilities management.

Applicable NAICS codes:

**541519, 541990, 541611, 541690,  
611420, 611430, 611710, and  
561499, 532420.**

**DUNS:** 959023644

**FEIN:** 263737712

**CAGE CODE:** 79ZT0

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# Services



## Programs Management and Operations (PMO)

- ↔ PMO monitoring, operations, staffing
- ↔ Process flow and improvement
- ↔ Grants implementation and data management
- ↔ Operations and budget management



## Digital Services

- ⊕ IT web services and system support
- ⊕ Business process reengineering to cloud-based technologies
- ⊕ Transformation and change management
- ⊕ Digital equipment utilization
- ⊕ Service design, citizen-centric customer experience
- ⊕ Digital communications
- ⊕ Digital service operations (web, mobile apps, analytics, content)



## Training and E-learning

- ☑ Online, innovative adaptive learning methods
- ☑ Monitoring continuous improvement measures
- ☑ Training center operations, management
- ☑ Webinars/ knowledge management
- ☑ Training evaluations, LMS, and data analytics
- ☑ Online and instructor-led training



## Healthcare Systems

- ♥ Online Credentialing and billing
- ♥ E-Learning compliance trainings
- ♥ Webinars/ knowledge management
- ♥ Telemedicine/teletherapy implementation
- ♥ Electronic Medical Record (EMR) platform selections, datelining and implementation



## Facilities Management

- ⚙ Building design, development, renovation
- ⚙ Systems performance data analytics
- ⚙ Cloud-based continuity of operations solutions
- ⚙ Online compliance support
- ⚙ Healthy buildings data
- ⚙ COVID-19 occupancy planning